

## Frequently Asked Questions:

**Question 1: How is the information collected?**

Answer: Tarifica's multilingual specialist team collects data by primary research via its well-established contacts.

**Question 2: How often is the tariff information updated?**

Answer: A tariff update is issued at least every month except August. If you are interested in keeping up-to-date with tariff changes more frequently, you can subscribe to the Tarifica Alert, a weekly email service, contact [consult@tarifica.com](mailto:consult@tarifica.com).

**Question 3: What countries/operators are covered?**

Answer: Click below for geographical coverage.

<http://www.telecomweb.com/databases/tarifica/tariffsonline/16002/>

**Question 4: What currency are the tariffs presented in?**

Answer: All tariff data is given in local currencies, unless different information is given in the 'notes' section which can be found under each table. At the bottom of each page the exchange rate to the US\$ is given.

**Question 5: Is tax included in the prices?**

Answer: All the tariffs are presented exclusive of tax, unless different information is given in the 'notes' section which can be found under each table. At the bottom of each page the relevant tax rate is given.

**Question 6: How do I calculate a price?**

Answer: Make sure that you include all relevant charges. These are, in general, as follows:

- a. for private circuits - connection and rental charges both for the local end and the main circuit
- b. for other services - connection, rental and usage charges
- c. also check notes for additional information relating to the prices

**Question 7: How do I calculate a price for an international circuit?**

Answer: Charges for international private circuits are generally levied by the operators at both ends of the circuit. Make sure that you include the charges for both ends by referring to the appropriate tariff tables in the two relevant country sections.

**Question 8: How do I calculate call charges?**

Answer: Check the method by which the telecommunications organisation calculates call and rental charges. For example, some usage charges are measured in meter units, with a set-up charge or with a minimum call rate and not as a cost per minute. Tarifica presents all usage charges per minute. Rentals may be levied annually although quoted in Tarifica on a monthly basis.

**Question 9: Are equipment costs covered?**

Answer: No, in the overall calculation of the cost of a telecommunication facility you need to allow for additional costs which are not covered by Tarifica, e.g. modem costs, network management costs

**Question 10: What is a good checklist to use when calculating the cost of using a telecommunications service?**

Answer: a) Make sure that you include all relevant charges. These are, in general, as follows:

- for private circuits - connection and rental charges
- for other services - connection, rental and usage charges
- in some cases, additional charges are specified in the notes to a table.or other services

b) Charges for international private circuits are generally levied by the operators at both ends of the circuit. Make sure that you include the charges for both ends by referring to the appropriate tariff tables in the two relevant country sections.

c) Check whether the tariff table has a restricted applicability specified under application.

d) Check whether there are any notes to the table.

e) Be clear about the units of time and data volume involved in your calculation.

f) Remember that the tariff tables in Tarifica are based on:

- rental charges per month
- usage charges per minute, except some charges which are related to the volume of data transmitted.

Connection charges are incurred once only. You may wish to spread the cost over a number of years in your calculations.

g) Check the method by which the telecommunications organisation calculates call and rental charges. For example, some usage charges are measured in meter units not as a cost per minute, and rentals may be levied annually although quoted in Tarifica on a monthly basis.

h) Check whether or not the tariffs include an element of tax, or whether tax is charged in addition, and whether the tax is recoverable by businesses. This information is provided in the introduction to each country section, and also in the footer.

i) Remember that the tariffs are presented in the local currency of each country. In your overall calculation of the cost of a telecommunication facility remember to allow for additional costs which are not covered by Tarifica, e.g. modem costs, network management costs.

**Question 11: Who do I contact if I have a query relating to a tariff?**

Answer: Any query relating to a tariff should either call Tarifica on +44 (0) 207 692 5287 or send an email to [consult@tarifica.com](mailto:consult@tarifica.com). All enquiries will be dealt within the same working day providing the enquiry is placed before 14.00.

**Question 12: Can I contact Tarifica for custom research work?**

Answer: Tarifica can undertake research of a more specific nature, work undertaken includes:

- Competitor Wholesale Analysis - client, European Incumbent
- Assessment of the European Backbone Market - client, Equipment Vendor
- Wholesale Market Entry Study - client, major Alternative Operator
- Benchmarking UK Wholesale Services Pricing - client, European alternative operator
- Global Business and Wholesale Tariff Survey - client, major European Incumbent
- International Tariff Data Gathering - client, European Regulator
- Benchmarking voice and data pricing for a selected number of countries - client, regulator
- Mobile pricing trends - client, Equipment manufacturer

Tarifica offers its subscribers preferential rates.

**Question 13: Do you cover termination/interconnection rates?**

Answer: The rates are not provided in the standard product, but Tarifica can undertake research work (see Question 12 for more details)

**Question 14: Who uses Tarifica's products?**

Answer: Tarifica is used by fixed and mobile operators, regulators, consultancies, associations, financial institutions and large corporates.

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